

## **Terms & Conditions for New Year's Eve Dinner at Lola Rouge**

### **1. Reservation & Payment:**

- All reservations must be made in advance.
- Full pre-payment is required at the time of booking for all guests.

### **2. Cancellation Policy:**

- Cancellations made more than 96 hours before the reservation time will receive a full refund.
- Cancellations within 72 hours and no later than 24 hours of the reservation time will incur a 50% charge of the total booking amount.
- No-shows or cancellations on the day of the event will be charged the full amount.

### **3. Menu & Dietary Restrictions:**

- The 3-course and 5-course menus are set menus. Please inform us of any dietary restrictions or allergies at the time of booking. We will do our best to accommodate, but substitutions are not guaranteed.

### **4. Arrival Time:**

- Please arrive on time for your reservation. Late arrivals may impact your dining experience or the timing of your meal.
- For the early seating (5:00 PM - 7:30 PM), please ensure you arrive by 5:15 PM to fully enjoy your meal.
- For the late seating (8:00 PM onwards), please arrive by 8:00 PM to ensure your table is ready for the special evening.

### **5. Alcoholic Beverages:**

- Champagne is included upon arrival. Additional beverages, including wine and cocktails, will be charged separately.
- We encourage responsible drinking.

### **6. Event Changes:**

- Lola Rouge reserves the right to adjust the menu or event details, if necessary, subject to availability and unforeseen circumstances. Any changes will be communicated promptly to affected guests.

### **7. Final Terms:**

- By confirming your booking, you agree to these terms and conditions. Any issues not covered by these terms will be handled at the discretion of the management.

We look forward to celebrating with you at Lola Rouge!